

# QUALITY ASSURANCE

## **Experience**

Having organised and led Educational Tours for over 40 years we have experience of dealing with the unexpected!

## **Loyal Customer Base**

We are very grateful and immensely chuffed - do read the Testimonials!

## **Teaching & Classics Knowledge/ Contacts**

Decades of experience, teaching and examining in a senior position for OCR enable unrivalled Classics specialism.

Decades of in-school experience coordinating and leading overseas tours enables our understanding of your unique position as teachers!

We have visited the vast majority of Sites, Museums and Hotels on offer and our extensive knowledge of classical sites and other cultural venues ensures a high level of competency and customer satisfaction.

Our long-standing relationship with the British School at Athens <https://www.bsa.ac.uk/> and on-site contacts often enable access to archaeological areas otherwise inaccessible to other schools/groups and the general public.

## **Personalisation**

All Itineraries are tailor-made to suit the specific requirements of syllabus, budget and stamina. We are Teacher led.

Handholding is a speciality, but if you require greater freedom and flexibility, that is fine too.

On Booking a residential European Tour, we offer a complimentary Two Night B+B (travel not included) Inspection Visit to assist with familiarisation.

## **Travel**

Our quality assured coach companies understand the needs of groups on coach tours and comply with national laws. We will only consider a coach partner if the company meets our stringent safety standards and can demonstrate a positive and pro-active approach to providing the best customer care for our clients. For groups travelling to Europe we offer a choice of Channel crossings with the major operators, including P&O ferries, Eurotunnel and Brittany ferries.

We have access to some of the most competitive rail and Eurostar fares. This mode of travel is ideal for smaller groups.

We work with the world's leading scheduled and 'no-frills' airlines, offering flights from all UK airports to the widest choice of European and Worldwide destinations. We can also provide airport assistance in the UK and at your destination

### **Accommodation**

We have visited most of the Hotels on offer and have stayed in many. Most of our Agents and many Hoteliers are long standing friends.

Our Local Representatives offer 24/7 help, support and on the spot assistance and we are on hand 24 hours a day to help.

Having forged excellent friendships over the years, these close contacts make it far easier to rectify problems – and they do occur despite the best-laid plans!

### **Health and Safety**

Please download our comprehensive [Safety Management System](#)

Our **SMS** covers every element of your Tour including accommodation, transport, excursions, emergency procedures, risk assessment guidelines, minimum standards and codes of conduct.

We are trained in carrying out Risk Assessment to provide safe accommodation and transport, ensure compliance with EU legislation (if applicable), national & local government regulations regarding fire, hygiene and other safety standards.